### Work Order Function Simple Operating Manual

Main processes for Work order: 1 Edit the forms which need to fill in & perform

- 2 Login APP to fill in forms, perform & approve
- **3 Check work order reports on PC**

#### 🖾 🚺 🛛 English 👻 Patrol Form Work Order Customer ✓ Site ▼ 2 全选 Site Work Order Work Order Main and Sub Category 2023 < > Historical Data 2023-07-11 2023-07 < > Work Order Template Newly added work orders Newly added work orders Newly added work orders Newly added work orders To Accept To Accept To Accept To Accept In Progress In Progress In Progress In Progress Employee (Work Order) Completed Completed Completed Completed Work Order Group 3 5 5 5 Other 查看报表 查看报表 查看报表 2023-07-05 ~ 2023-07-11 2023-01 ~ 2023-07 2017 ~ 2023 Newly added Newly added work orders work orders work orders 5 5 5 2023-01 0 2017 2018 2019 2020 2021 2022 07 07 2023-07-11 2023-03 2023-05 Completed Completed Completed work orders work orders 4 4 4 2023-07-11 2023-01 2023-07-05 2023-07-07 2018 2019 2020

### Work Order Dashboard

### Step 1 Edit work order forms on PC

#### 1.1 Click + to add new work order template



# **1.2** Give name for work order first, then click Save

1 Work Order settings	(2) Work Order Content	(3) Reply Content	(4) Process Design
Original Work Order Tem	plate		
MOD			
Original Work Or     1234	der Template (up to 64 Characte	rs) 😰	
Work Order Prefi	x (up to 6 Characters) 👔		
GD			
format is: XXX-23-00	0001 (Prefix-Year-Number)	ted when submitting the	work order, and the
Please select Group	)		~
Please select the Ca	ategory of the Work Order		~
Please select the Su	ub Category of the Work Order		~
QR code			
■ □ Inform the Cr	eator after the Work Order is cor	mpleted	
	Cancel	Save	

# **1.3 Click Work Order Content** to edit new form, then click Save

		*Inspect	ion Date	and Time					
		To be fi	lled in by	User					
Basic elements		Inspectio	on Site						
Single selection(Remarks)	⊘ Radio group	ST.15						~	į.
🖾 Multi Selection(Remarks)	💷 Drop Down Box(Remarks)								
Drop Down Box(Search)	Multilevel selection			Desc	ription D	etails			
T Column text	<u>123</u> Value	*Locatio	n/ Wareh	iouse No					
Take/Attach Picture	🗇 Take Picture	To be filled in by User							
Q Audio	🕞 Video	*Tenant	Name						
🖉 Geo Location	⊘ Remarks	To be fi	lled in by	User					
🖉 Signature									
🗄 Table	🖽 Multi row multi column	Details			Signifi	Reco	*Tak	*Closu	
🛱 Date	() Time	Categ orv	Findin as	Risk R ating	cant R	mmen dation	e Pictu	re Dat	
① Date and Time			<u> </u>		isk	s	re	е	
T Title	T Text Description		Obstr			Remo			
🖬 Display Picture	Da Video	Ohata	uction	Low ~	Yes ~	ve th e obst ructio ns an d clea		To be	
🖾 Slide Show	⊘ Blank	uction	re figh				6	filled i	
— Split line		s ∨	ting e					ser	
☆ Importance	☆ Urgency		ent ~			r the a rea ∽			
8	血 Customer/Site								
Main Category / Sub Category	ý		1		Cul- H				
🛇 Device code					Submit				
() Form code									

### 1.4 Edit Reply Content, then click Save

	(1) Work Order setting	gs 2 Work Order Content 3 Reply Content
	c	Driginal Work Order Template
Basic elements		1234
Single selection(Remarks)	⊘ Radio group	Closure
🖾 Multi Selection(Remarks)	□ Drop Down Box(Remarks)	*Closure picture
Drop Down Box(Search)	Multilevel selection	
T Column text	<u>123</u> Value	
Take/Attach Picture	Take Picture	Add Picture
Q Audio	🗅 Video	
🙎 Geo Location	⊘ Remarks	*Closure Date and Time
🖉 Signature		To be filled in by User
🗐 Table	🖽 Multi row multi column	Remarks
🛱 Date	() Time	To be filled in by User
① Date and Time		
T Title	T Text Description	
Display Picture	🗇 Video	
Slide Show	⊘ Blank	
— Split line		Submit
😨 Submit button		
() Form code		Save

# 1.5 Process Design

# **1.5.1** Choose which department can view work order

Original Work Orde	er Template	Work Order Center Settings @
		Department that can View 👔
	Create Work Order All Work Order Employee in the site	
	•	Select All     [1] Inspection department
		Save

1.5.2 Perform setting, edit performer who need to fill in Reply Content, then click

Save( can choose the same ID who fills in Work Order Content)

Work Order settings     2) Work Order Content     3) Reply Content     4 Pro	ocess Design
Original Work Order Template 1234	Perform Settings @ Time-out Alarm of Un-Take Work Order
Create Work Order All Work Order Employee in the site	O0.5 hour O1 hour O2 hours O1 day (min) Save Timeout alarm mail: <u>To set</u> Executor
Perform Designated by the Empoloyee who Created the Work Order , The	Set Performer X
Approval Work order test	<ul> <li>The system will Assign Work Order to the Designated Performer automatically</li> <li>Designated Performer</li> <li>View</li> <li>Designated Team</li> </ul>
	Designated Work Type     Save     Close

### 1.5.3 Approve setting, edit Approver for work order, then click Save

(1) Work Orde	er settings 2 Work Order Content 3 Reply Content	4 Process Design				
Original	Work Order Template 1234		Approve Settings @			
	Create Work Order		UnApprove Time-out Alarm O0.5 hour O1 hour O2 hours	O1 day		
	All Work Order Employee in the site		Timeout alarm mail: <u>To set</u> Approver	Jave		
	Perform	Set Approver	Set			×
		Customer Site Search	Other Inspection Site			<ul> <li>✓</li> <li>✓</li> <li></li> </ul>
	Approval Work order test	Inspection Si Work order to	te est	Select re Work on	e <mark>sults</mark> der test	x
				>		
	Complete					
		Reset			Save	Close

( can also choose the same ID who fills in Work Order Content & Reply Content, then only one ID can finish all work order process, this only suggests for testing. Normally need at least three different IDs)

### Step 2 Fill in work order on APP

#### 2.1 Click New Work Order to fill in $\bigcirc$ work order test (Off Duty) З 8 = Pending Take Work All Work Orders Order New Work Order Scan Ø L (...) Work Order Messages Attendance Patrol Me

### 2.2 Choose the performer if need then

#### click Submit



#### Details

Category	Findings
Obstructions V	Obstructions 🔻

erformer (not selected, auto-assign)						
Person	Team	Job Type				
E	Bottom of the pag	e				
	Submit					

# 2.3 login Performer ID on APP to click Pending and Accept first, then click Perform

to fill in Reply Content then click Complete

$\bigotimes$ work order test (Off Duty)	<	Pen	ding	
	0 Pending Accept	1 Performing	0 Pending Authorize	0 Pending Approval
Pending Take Work All Work Order Orders	<b>Work ord</b> Belon D	der test 1234 g to Inspection Date 2023-07-1 tate Perform	n Site 0 09:00:48	
New Work Order	<	Detai	ls	
	Details	Reply	Follow-up	Process
Details Reply Follow-up Process	Closure			
Test Number:GD23-000004 Pending Accept Related Person	* Closure p	picture		
Work order test	* Closure I	Date and Time		
Inspected By Jose Vinu Paul	Remarks	00 words.		
Designation		Bottom of th	ne page	
Assistant - HSE   QA, HSE and Security	Complete	Forward	Pause	Cancel

### 2.4 login Approver ID on APP to click Agree & Confirm to approve the work order



# **HSE Inspection Report**

Description

**Inspected By** 



### Step 3 Check Work Order Report on PC

00	GP	Home	Organization	Patrol	Form	Work Order	Monitoring / Review	Report
<b>Å</b>	Patrol Re	port	•					
	Form Rep	port						
	Work Ord	der Report						
- 1	Work Ord	der Summar	у					
• 1	Employee	e Work Orde	er					
E.	Work Ord	der Details						
- (	Query W Work Ord	ork Order by der Number	y					

### 3.1 Choose Site, Template Name & Time, then click Query

tion Patrol Forr	m Work Order M	Monitoring / Review	Report Mo	bile Phone Set	up Download	Logout(GWCtest1	D				🛛 📍	English 🔹
Customer Site Inspection Site Template Name	Other Inspection Sil	v te v		W.O. Ci W.O. Su Catego State Submit	All All All ry All L 2023-07-	10 00:00:00 ~ [20	v v 23-07-10 23:59:59			Qu	iery Ca	ancel
Search										1	1	Excel
Work Order No 🔶	Task \$	Template Name   🍦	State 🔶	Executor 🔶	Submit 🔶	Accept 🔶	Completion \$	Туре 🕴	Customer 🝦	Site 🔶	Urgency	Importance
<u>GD23-000002</u>	work order test 1234	1234	Completed	Work order test	2023-07-10 14:36	2023-07-10 14:36	2023-07-10 14:39			Inspection Site		
<u>GD23-000001</u>	work order test 1234	1234	In Progress	Work order test	2023-07-10 09:00	2023-07-10 09:10	-	. 21		Inspection Site		

# 3.2 Choose the columns need to show then can download summary report as Excel

				Excel
Completion \$	Type 🍦	Customer	<ul> <li>Work Order No</li> <li>Task</li> <li>Template Name</li> </ul>	portance
2023-07-10 14:39	2		<ul> <li>State</li> <li>Executor</li> </ul>	
n	Ð		<ul><li>Submit</li><li>Accept</li></ul>	
			<ul><li>Completion</li><li>Type</li></ul>	+

# 3.3 Click magnifier icon to view more details

	III *	Excel	
Reply Content			
Closure Date and Time 👙	Remarks	1	
2023/07/10 14:38:15	gdgbx	Ð	
17	T)	Ð	
	Reply Content   Closure Date and Time   2023/07/10 14:38:15	Reply Content   Closure Date and Time +   2023/07/10 14:38:15   gdgbx	

	Complete	Se Work	order test	work order test 1234 GD23-000002	2023-07-10 14:36:05	1234 <u>-/Inspection Site</u>
•	Complete 2023-07-10 14:39 Approve Pass Work order test 2023-07-10 14:39 View all ≫		Assignee  Inspected By	HSE Inspection Report Description View all 🕪		Complete View all ⊗ @Follow-up
	Work Order Follow-up			Work Order Reply	8	Excel
	View all ≫		Closure Closure picture	● View all 💝		

1

Also can download details by click Excel